



**Child Care Aware of Virginia**  
**Child Care Referrals - Frequently Asked Questions**  
**866-KIDS-TLC \* [www.va.childcareaware.org](http://www.va.childcareaware.org)**

**Q: Are there any providers who do evening, overnight and weekend care, because my hours change?**

A: Yes, there are some providers who offer evening, weekend and overnight care, as well as emergency and temporary care. Most of the providers who offer this type “non-traditional” child care are family child care providers (individuals who care for children in their homes).

**Q. Does your agency offer financial assistance for child care?**

A: Child Care Aware of Virginia does not offer financial assistance. However, depending on your family size and household income, you may be eligible for assistance with the cost of child care while you work or attend classes. Check with the local department of social services in the city or county where you live.

**Q: What if I cannot use the referrals that were sent to me? Can I request more referrals?**

A: Yes; you may request additional referrals at any time. Child Care Aware of Virginia is a non-profit organization and there is no charge for our service. The list is

created with your family’s needs in mind. Our goal is to provide you with a list of referrals that are specific to your needs.

**Q: Are there any providers that accept child care subsidy?**

A: Yes. We can do a custom search for providers in your area that accept subsidies, as well as providers that offer scholarships and sliding scale fees.

**Q: I have joint custody and I only need part-time care when I have my child in my care; are there providers who offer part-time and temporary care?**

A: Yes. We can search in a radius around your address for child care programs that match your requests, including the days/ and hours you need, type of care, ages of children and any other criteria that you request.

**Q: I am not sure yet whether I want a provider near my home or my work. Can you search more than one address?**

A: Yes. We can search up to four addresses, and we can search a radius of up to 25 miles from each address you provide.



Virginia’s most trusted child care resource.

**Does this program work for my family?**

- √ Will my child be supervised?
- √ Is this a safe and healthy place?
- √ Have the adults been trained to care for children?
- √ Does this program work with parents?
- √ Will my child be able to grow and learn?



To check on a child care provider’s compliance information:  
[www.dss.virginia.gov/facility/search/cc.cgi](http://www.dss.virginia.gov/facility/search/cc.cgi)

For concerns or complaints about child care providers:  
1-800-KIDS-LIL (800-543-7545)

FINANCIAL ASSISTANCE AVAILABLE  
Military Fee Assistance Program  
1-800-424-2246

To see if you are eligible for State Subsidy:  
<http://www.dss.virginia.gov/family/cc/assistance.cgi>